Define Future State
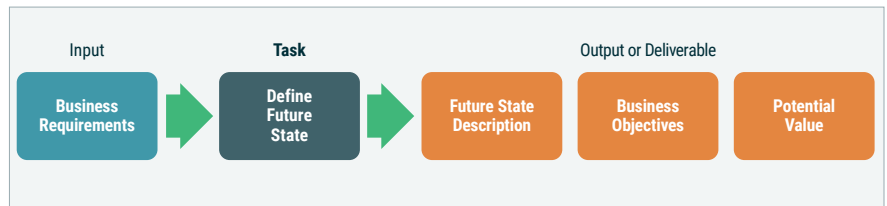
Reference (Guidelines and Tools)

The following resources, if they exist, can be used to transform inputs into outputs:

- Current state description
- Metrics and key performance indicators (KPIs)
- Organizational strategy

Task Inputs and Outputs

Input	Task	Output or Deliverable		
Business Requirements	Define Future State	Future State Description	Business Objectives	Potential Value

Purpose or Need

To determine the necessary conditions to meet the business need.

Value

The enterprise's desired direction to achieve the business need.

Solution

The proposed new, removed, and modified components of the enterprise and the potential value expected.

Techniques

Frequently used techniques:

- Acceptance and evaluation criteria
- Balanced scorecard
- Business cases
- Process modelling
- Prototyping

Refer to the **BABOK Guide** for the complete list of techniques.

Stakeholder

Typically involves subject matter experts, operational support, regulators, and any additional stakeholders identified.

Description of Change

This task establishes goals and objectives that demonstrate how the business need will be met and identifies the areas of the enterprise that must change to achieve them.

Consider...

Defining the future state can help focus energy and work effort to maximize the value created in different initiatives.

Example: Consider organizational strategy development work, where defining the future can set the stage for business transformation or business model innovation.

See *Strategy to Execution Framework* – 2.1 Program Strategy

Certifications: ECBA, CCBA, CBAP – Refer to the *BABOK Guide* for study purposes

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