

Frequently Asked Questions: Digital Library+

1. What is the Digital Library+?

The Digital Library+ is the enhanced version of IIBA's former Digital Library. It's an exclusive IIBA member benefit that provides access to a broad collection of professional learning resources. It includes the Bookshelf, which offers books, audiobooks, and summaries, along with a wider library that supports skill-building and continuous development. While IIBA provides access, the content is independent and extends beyond the IIBA ecosystem.

2. What's new in the Digital Library+?

- More than 25,000 titles across business analysis, leadership, AI, and more
- A modern and mobile-friendly learning experience
- Curated learning paths designed to guide your growth
- Smarter navigation and search tools that help you find content faster

3. Do I need a separate login?

No. Your IIBA ID and password will work the same as before through single sign-on.

4. Will there be downtime during the transition?

No downtime is expected. Members can continue to use the Digital Library until **December 31**, while access to the new Digital Library+ launches on November 26.

5. Will I lose my saved notes, bookmarks, or progress?

Yes. Notes, bookmarks, progress, and learning plans in the previous Digital Library **will not transfer automatically**. Be sure to save your progress and move anything important.

To save your history, go to "My Profile," then "Learning Transcript." Select "Print," and save it as a PDF.

6. Will the library still include the same titles?

Yes. All existing titles from the Digital Library will still be available in the Digital Library+, and the new platform includes additional resources.

7. What kinds of content are available?

The library includes books, audiobooks, summaries, videos, curated channels, and structured learning journeys.

8. What are Aspire Journeys?

Aspire Journeys are guided learning pathways provided within the platform. They help you build skills across different competency areas. These journeys aren't created or endorsed by IIBA and may include terminology or frameworks that differ from IIBA standards.

9. What are Benchmark Skills?

Benchmark Skills is a platform feature that allows you to self-assess various professional skills through short evaluations. It isn't developed or validated by IIBA.

10. Can I track my learning progress?

Yes. The platform includes progress tracking, dashboards, and personalized recommendations.

11. Can I download content for offline use?

Some books and learning resources can be downloaded through the mobile app, depending on publisher permissions.

12. Is the platform mobile-friendly?

Yes. The Digital Library+ is designed for easy use on mobile devices and provides improved navigation for learning on the go.

13. Is the Digital Library+ included in my membership?

Yes. Access to the Digital Library+ is included with active IIBA membership.

14. Who do I contact if I have trouble accessing the platform?

For login or access concerns, contact [IIBA Customer Support](#). For technical issues within the platform, use the [help feature](#).

15. How can I learn more about using this platform?

We've developed a channel of tutorials about the features. You can access it [here](#).

Additional Questions?

If you have further questions, please contact IIBA's Customer Support at info@iiba.org.